

BIRMINGHAM LDG'S PREVENTING CYBER CRIME PLAN

Statistics and evidence



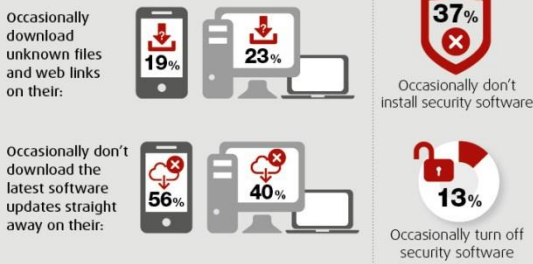
10,731 victims

of virus/malware/spyware

Who's least likely to behave securely online?



What puts victims at risk online?

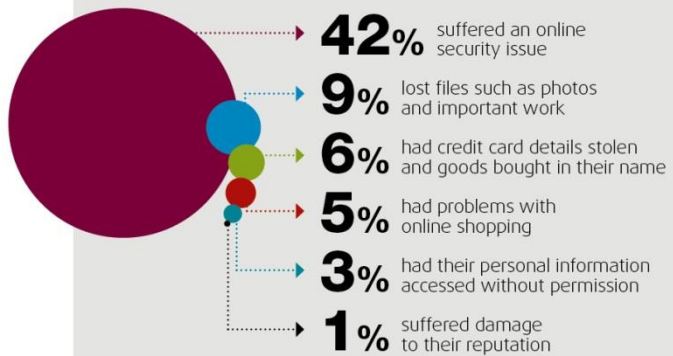


Don't be a statistic Be Cyber Streetwise

Download and update your security software. Get handy tips at www.nationalcrimeagency.gov.uk

@nca_uk | facebook.com/nca

What happens when victims get infected?



To stay safe online visit www.cyberstreetwise.com | @cyberstreetwise | facebook.com/cyberstreetwise

Sources: National Cyber Security Tracker, Office for National Statistics

Action Fraud reporting stats for: West Midlands – last 12 months

Type	Number of reports	Definition
<u>Cheque, Plastic Card and Online Bank</u>	463 (25.6%)	Cheque, Plastic Card and Online Bank Accounts (not PSP) This fraud occurs when there is fraudulent use of a cheque, plastic

<u>Accounts (not PSP)</u>		card or online bank account. This does not include companies that deal with electronic money transfers.
<u>Online Shopping and Auctions</u>	437 (24.2%)	Online Shopping and Auctions This involves a product being advertised for sale through internet shopping and auction sites that either does not exist or doesn't match the original description. This also includes when a legitimate seller does not receive payment for goods sold online and is unable to contact the purchaser.
<u>Application Fraud (excluding Mortgages)</u>	430 (23.8%)	Application Fraud (excluding Mortgages) This occurs when fraudsters open an account using a stolen identity or false information.
<u>Other Advance Fee Frauds</u>	280 (15.5%)	Other Advance Fee Frauds This is when fraudsters contact victims and persuade them to pay an upfront fee for a service that does not exist. Common examples of this fraud include cold call offers to make PPI claims on a victim's behalf for a fee, or an offer of employment that requires a fee for security checks.
<u>Other Fraud (not covered elsewhere)</u>	197 (10.9%)	Other Fraud (not covered elsewhere) Other frauds are where false representation or obtaining services dishonestly have occurred that aren't covered in other crime types.
Total	1,807	