

Passenger Code of Conduct

Transport Operators have the discretion to deny students travel for anti-social behaviour.



Always:-



Wait at the bus stop or station in a sensible manner



Ensure you have the means to travel- a valid ticket/pass or the correct change. Most buses will not give out change



Act safely and responsibly when travelling



Co-operate with staff, treat them and other passengers with respect



Ensure you are the only person to hear your music



Pick up all your litter & have respect for property



Respect other passengers' property and space



**See
Something
Say
Something**

TEXT
83010
safertravel.info/ASB



Never:-



Use language which can offend



Smoke (including vaping and e-cigarettes), take drugs or drink alcohol on public transport or their premises



Behave in a way considered anti-social e.g. no fighting, shouting, swearing, spitting, graffiti etc.



Push or rush towards the bus/train/tram when it arrives- you may push someone into the path of the moving vehicle. Only board the vehicle once it has stopped and the doors opened. Let other passengers exit before attempting to board



Put your feet on seats or vandalise public transport property



Commit any crime that affects our services, passengers, staff or property



Be abusive towards staff or passengers

If you see any anti-social behaviour during bus journeys, **say something**.



TEXT
83010

Text:
Bus, leave a space then tell us the time, date,
location, route number and incident details.

This is a non emergency service. In an emergency please dial 999 and ask for the Police. Standard network rates apply.

Bad behaviour aboard public transport gives the wrong impression of your school to other passengers and your community. It also discourages others from using public transport.



@ST_police



www.safertravel.info



text BRITISH
TRANSPORT
POLICE
61016
Report crime or incidents
on your train - discreetly
let's make a difference



SAFER BEHAVIOUR, SAFER TRANSPORT, SAFER TRAVEL

West Midlands Police, British Transport Police, Transport for West Midlands and Transport Operators make up the Safer Travel Partnership, which exists to make public transport in the West Midlands even safer by reducing anti-social behaviour (ASB) and promoting safer travel, responsible and respectful behaviour across the West Midlands public transport network.

To promote responsible and respectful behaviour, in conjunction with our partner organisations, we have created a **Passenger Code of Conduct**, to re-enforce our expectations of acceptable behaviour when travelling by bus, train or tram. When travelling in their uniform students are representing their school and bad behaviour aboard public transport gives the wrong impression to other passengers and your community. It also discourages others from using public transport. Students should be able to travel without having concerns for their own safety and we go through personal safety, making responsible decisions and also getting them to report anything that worries them when they travel.

To support the **Passenger Code of Conduct**, it would be great to be able to visit your school/college and speak to students about travelling safely and ASB, perhaps as part of an enrichment or PSHE day? Presentations can be in a classroom session or an assembly. These sessions have worked really well in getting students to think about their actions, the effect on other passengers and also to prevent low level incidents turning into something serious along with keeping themselves safe and knowing how to report anything that concerns them.

If you are interested in booking sessions or further information, please contact:-

Paula Shortland
West Midlands Police
Safer Travel Education Officer

Email p.shortland@west-midlands.pnn.police.uk or paula.shortland@tfwm.org.uk

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